

User Safety Guide – ProWarm Electric Underfloor Heating

Before installing and using your ProWarm Electric Underfloor Heating product, please follow and adhere to the safety guidelines below...

YOU SHOULD ALWAYS:

- Check that the existing floor is free of any nails, screws or other items that have the potential to cause damage to your heating system on first installation, or during any future repairs.
- Use a qualified electrician who is familiar with the sizing, operation and installation of underfloor heating products and the potential hazards involved. If the system is installed incorrectly, it could lead to fire or shock resulting in serious injuries and damage to your property. The installation of these products must adhere to all local and national electrical codes. Please ask a qualified electrician if you are unsure about these requirements.
- Control your underfloor heating unit with an approved thermostat and its control instructions.
- Replace your underfloor heating system if it becomes damaged.

YOU SHOULD NEVER:

- Switch the heating system on until the floor is completely dry and any screed/adhesive has cured. You should then turn the system on gradually over the course of the next 48 hours.
- Place rugs, bean bags or any flat bottomed furniture over areas where your heating mat or cable is installed. This can cause a restriction of airflow to the floor and thermal blocking. It can also lead to the cable overheating, creating a possible fire hazard.
- Drill holes or nails into the heated floor area as it could damage your heating product.
- Attempt to repair any part of the system. You should replace the system if you notice any damage.